

**Please Call AAA (800-368-1066) to:**

- request a determination of eligibility for services.

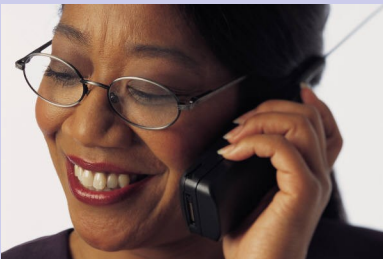
**Once on the program, call the office to:**

- Request an expanded authorization.
- Cancel services for multiple visits.
- Verify tasks authorized.
- Terminate services.

**CONCERNS:**

If at any time you have a concern or questions about your services, please place a call to the Area Agency on Aging without delay.

July 2024



**Board of Commissioners:**  
John Strate, Chairman  
Anthony Shea, Vice Chairman  
Pat Fabian, Secretary

**Executive Director:**  
Lisa Shaffer

The Armstrong Co. Area Agency on Aging is funded in part by the Pennsylvania Department of Aging and the County Board of Commissioners.



**ELIGIBILITY:** To be considered for these services, Armstrong County residents must be at least 60 years of age. Applicants are assessed by home visit to determine eligibility for the services. In order to be eligible, consumers must be unable to perform the tasks themselves and must be without any support who is available/willing to perform

**County of Armstrong**

**Area Agency on Aging**  
120 S. Grant Ave., Suite 4  
Kittanning, PA 16201

(724)548-3290  
(800)368-1066  
aaa@co.armstrong.pa.us



**Armstrong County Area Agency on Aging**  
**OPTIONS Services**

- **Personal Care:** offers assistance with bathing, grooming, dressing.
- **Home Delivered Meals:** offers meals delivered to your home on a schedule
- **Personal Emergency Response System (PERS)** Fall/emergency response button

**Supervisor**  
**Lauren Wheeler**  
**724-548-3290**  
or  
**800-368-1066**



## **REDERMINATION OF SERVICE**

### **ELIGIBILITY:**

Eligibility for service is re-evaluated by Agency on Aging staff annually. AAA workers will re-evaluate medical conditions as they impact on functioning, changes in consumer supports who may be able to offer assistance, etc.

### **The ACAA Subcontracts to Provide Personal Care.**

The ACAA maintains contracts with Service Providers, which service consumers directly. The ACAA determines eligibility for service and forwards service authorizations for specific tasks and allotted times to the Provider. The Provider then arranges for service provision through their complement of staff, and in turn, bills our agency for services rendered.

\*Consumers are asked by the Providers workers to sign a statement at the end of each visit to indicate for our agency that the authorized tasks were satisfactorily completed in the amount of time indicated.

### **Scheduling Service by Subcontractor:**

The Provider's administrative staff will initially call you with a start date and time. When making doctor appointments, etc., try to make your appointments, around this day. Without advance notification, due to the volume of consumers served, the Provider will be unable to reschedule your services.

### **Policies:**

- Workers will not work in the absence of supervision available on premises.

- If workers complete all authorized tasks in less than the authorized service time, they are required to immediately move on to another consumer.
- Workers are not permitted to transport consumers.
- Workers will not perform tasks which are not authorized by your caseworker.
- Workers are not permitted to accept gratuities or donations from consumer.

The consumer must call AAA to make any changes to their current care plan.

### **CURRENT AAA PROVIDERS:**

Helpmates: (800)645-2062

Medstaffers: (866)695-8233

Interim Healthcare: (814)375-9615